



insight training and competence online testing

testing material

The robust ongoing testing of competence is a key part of any Training and Competence scheme. Insight supports this through its sophisticated online testing system. The Insight online testing module can come pre-configured with content covering the following areas:

Level 2:

- Life office administration
- Pensions administration

Level 3:

- UK regulation
- Anti money laundering
- Data protection
- Investments
- Protection
- Retirement planning
- Mortgages
- Equity release
- General insurance

Level 4:

- Personal tax
- Trusts
- Business planning
- Investment principals
- Pension income options
- Pension funding options

The content of these tests are carefully aligned to support the Financial Services Skills Council learning outcomes which outline the required industry standards.

In addition, Insight allows organisations to create and maintain their own tests or import tests from other suppliers of training and testing materials.

a product from



running the tests

Tests can be run in practice mode or in a live mode. During the test the number of questions answered and unanswered is shown as is the time elapsed during the test.

Questions can also be flagged for follow up. Each test uses a random set of questions from a superset of questions defined by the administrator – so no two tests will be the same.

reference material

Reference material provided to support each of the test areas, is available to all users to help prepare for the tests. These are held in a central library and split into three content areas:

- Diploma level material
- Level 3 material
- Tax tables

insight integration

Online testing is part of the wider Insight Training and Competency solution, so any tests taken here are logged against the students learning and development tracks. If a new competency, qualification or licence is obtained this is also logged in the core learning and development module. Tests can also be used to automatically schedule licence renewal tests for individual advisers.

benefits

Insight online testing provides many key benefits including:

- Content designed to match the Financial Services Skills Council's training outcomes
- Fully auditable process
- Random testing ensuring no two tests are the same
- Accessible from a remote computer avoiding unnecessary travel time and cost
- High level of security to avoid cheating
- Integration to the wider Insight system to ensure all tests are recorded in the core development plans
- Ease of test distribution to a team, region, specific 'target audience' or whole business instantaneously
- Ability to add and maintain organisations own content and tests.